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March 29, 2022

Dear Regulatory Agency:

Sprint's Executive & Regulatory Services department is now part of **T-Mobile's Executive Response Team**. We are dedicated to resolving concerns as quickly and completely as possible. As such, we ask that you please update your records with the following contact information for complaints served to Sprint.

The phone number and e-mail address that your office used previously to contact Sprint Executive & Regulatory Services department is being decommissioned. However, the fax number, and mailing addresses used to refer customer complaints regarding Sprint Wireless, Sprint Long Distance, and Assurance Wireless remains the same.

Please direct all complaints/correspondence to our attention using any of the following methods:

- E-mail (preferred method) – sprintexecutiveoffices@t-mobile.com
- Fax – 1-866-347-8988
- Written correspondence –
Sprint, now part of T-Mobile Executive Response Team
P. O. Box 169014
Irving, TX 75016

We are committed to cooperating with your office to resolve our customer complaints and inquiries. If you have any questions, please contact our Executive Liaisons, Eliana Lugo or Roxanne Garza, via e-mail directly at Eliana.Lugo@T-Mobile.com or Roxanne.Garza8@t-mobile.com.

Regards,

Eliana Lugo

Executive Liaison

T-Mobile/Metro by T-Mobile/Sprint, now part of T-Mobile